



May 18, 2015

Rose Bellanca  
President  
Washtenaw Community College  
4800 East Huron River Drive  
Ann Arbor, MI 48105

Certified Mail  
Return Receipt Requested  
70121640000002167520

RE: **Final Program Review Determination**  
OPE ID: 00232800  
PRCN: 2014 3 05 28599

Dear Ms. Bellanca:

The U.S. Department of Education's (Department's) Chicago/Denver School Participation Division issued a program review report on June 10, 2014 covering Washtenaw Community College's (WCC) administration of programs authorized pursuant to Title IV of the Higher Education Act of 1965, as amended, 20 U.S.C. §§ 1070 et seq. (Title IV, HEA programs), for the 2012/2013 and 2013/2014 award years. The institution's final response was received on July 22, 2014.

The Chicago/Denver School Participation Division has reviewed WCC's response(s) to the Program Review Report. A copy of the program review report (and related attachments) and WCC's response are attached. Any supporting documentation submitted with the response is being retained by the Department and is available for inspection by WCC upon request. Additionally, this Final Program Review Determination (FPRD), related attachments, and any supporting documentation may be subject to release under the Freedom of Information Act (FOIA) and can be provided to other oversight entities after this FPRD is issued.

WCC's responses have resolved all findings. In addition WCC has provided assurances that the appropriate corrective actions have been taken to resolve and prevent future occurrences of all findings. Therefore, WCC may consider the program review closed with no further action required.

**Purpose:**

Final determinations have been made concerning all of the outstanding findings of the program review report. The purpose of this letter is to (1) close the review and (2) notify WCC of a possible adverse action. Due to the serious nature of one or more of the enclosed findings, this FPRD is being referred to the Department's Administrative Actions and Appeals Service Group (AAASG) for its consideration of possible adverse action. Such action may include a fine, or the limitation, suspension or termination of the eligibility of the institution. Such action may also include the revocation of the institution's program participation agreement (if provisional), or, if

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School Participation Division - Chicago/Denver  
500 West Madison Street, Suite 1576, Chicago, IL 60661  
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the institution has an application pending for renewal of its certification, denial of that application. If AAASG initiates any action, a separate notification will be provided which will include information on institutional appeal rights and procedures to file an appeal.

This FPRD contains a finding regarding WCC's failure to comply with the Drug-Free Schools and Communities Act (*DFSCA*) and Part 86 of the Department's General Administrative Regulations. Because this *DFSCA* finding will not result in the assessment of financial liabilities, such a finding may not be appealed. If an adverse administrative action is initiated, additional information about WCC's appeal rights will be provided under separate cover.

The Department expresses its appreciation for the courtesy and cooperation extended during the review. If the institution has any questions regarding this letter, please contact Stefanie Tucker at (202) 377-3803.

Sincerely,

(b)(6)

Douglas Parrott  
Division Director

Enclosure: Program Review Report (with attachments)  
WCC Response to the Program Review Report

cc: Lori Trapp, Financial Aid Administrator  
Michigan State Department of Education  
North Central Association of Colleges and Schools, Higher Learning Commission  
Department of Defense  
Department of Veterans Affairs  
Consumer Financial Protection Bureau

Prepared for  
**Washtenaw Community College**

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**OPE ID 00232800**  
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Prepared by  
**U.S. Department of Education**  
**Federal Student Aid**  
**School Participation Division – Chicago/Denver**

# Final Program Review Determination May 18, 2015

Chicago/Denver School Participation Division  
500 West Madison Street, Suite 1576, Chicago, IL 60661  
[StudentAid.gov](http://StudentAid.gov)

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**A. Institutional Information**

Washtenaw Community College  
4800 East Huron River Drive  
Ann Arbor, MI 48105

Type: Public

Highest Level of Offering: Associate's Degree

Accrediting Agency: North Central Association of Colleges and Schools

Current Student Enrollment: 12,327 (2013/2014)

% of Students Receiving Title IV: 42.5% (2013/2014)

Title IV Participation (PCNet):

2012/2013

Federal Pell Grant (Pell Grant)

\$17,580,946.00

Federal Supplemental Educational Opportunity Grant (FSEOG)

\$ 272,348.00

Federal Work Study (FWS)

\$ 228,170.00

William D. Ford Federal Direct Loan Program (Direct Loan)

\$22,725,984.00

Default Rate DL:     2011: 14.7%  
                             2010: 12.9%  
                             2009: 14.4%

### **B. Scope of Review**

The U.S. Department of Education (the Department) conducted a program review at Washtenaw Community College (WCC) from April 28, 2014 to May 2, 2014. The review was conducted by Stefanie Tucker and Nick Koulermos.

The focus of the review was to determine WCC's compliance with the statutes and federal regulations as they pertain to the institution's administration of Title IV programs. The review consisted of, but was not limited to, an examination of WCC's policies and procedures regarding institutional and student eligibility, individual student financial aid and academic files, attendance records, student account ledgers, and fiscal records.

A sample of thirty files was identified for review from the 2012/2013 and 2013/2014 (year to date) award years. The files were selected randomly from a statistical sample of the total population receiving Title IV, HEA program funds for each award year. Appendix A lists the names and partial social security numbers of the students whose files were examined during the program review.

#### **Disclaimer:**

Although the review was thorough, it cannot be assumed to be all-inclusive. The absence of statements in the report concerning WCC's specific practices and procedures must not be construed as acceptance, approval, or endorsement of those specific practices and procedures. Furthermore, it does not relieve WCC of its obligation to comply with all of the statutory or regulatory provisions governing the Title IV, HEA programs.

### **C. Findings and Final Determinations**

WCC has taken the corrective actions necessary to resolve findings 1 and 2 of the program review report. Therefore, these findings may be considered closed. WCC is advised that even though these findings are closed it does not eliminate the possibility that the Department will impose additional corrective or administrative actions.